**Security Tender Q and A during the Briefing session.**

1. **Question:** Do you need arm response or armed response, what is the radius, type of car that is needed.

**Answer:** We need arm response, the guards with guns. Automatically the issue of cars and radius falls off.

1. **Question:** Visitor Management tracking system and Medical Emergency response, do you want us to price on it or not. Who must provide the system.

**Answer:** Bidders don’t need to quote on it as service providers need to use what NHBRC have or may procure in future.

1. **Question:** With regardto the supervisor when he/she is required based on pricing schedule and why only one supervisor with first aid while you have the other two sites.

**Answer:** The supervisor must be on Sunninghill site from Monday to Sunday, which means he will have a reliever with the same qualification and experience. As a results nothing changes on the pricing table regarding the supervisor for Monday to Sunday. All NHBRC office have the first aiders.

1. **Question:** Do you allocate control room.

**Answer:** Yes we have control room in Head Office that will be allocated to the winning bidder.

1. **Question:** How many metal detectors in the three sites.

**Answer:** We have one in head office and as and when a need arise the NHBRC will source for the winning bidder to use.

1. **Question and Comment:** NHBRC must bear in mind that some individual who have written the reference letters already left those organizations.

**Answer:** Bidders must ensure that person they have putted as the references are still working for those companies, if not who can verify their appointment during thatperiod. Bidders to provide NHBRC with that information.

1. **Question:** General conditions of a contract not included in the tender.

**Answer:** It is a standard contract with National Treasury, however a winning bidder will be required to sign Service Level agreement between NHBRC and them.