



ASSURING QUALITY HOMES

REQUEST FOR PROPOSALS: APPOINTMENT OF A SUITABLE SERVICE PROVIDER TO RENDER PLUMBING SERVICES, REPAIRS, MAINTENANCE AND LIMITED SUPPLY OF COMMODITIES FOR A PERIOD OF TWO (02) YEARS TO THE NHBRC ERIC MOLOBI

Date: 06 June 2025

1. OBJECTIVES

- 1.1 The objective of the RFQ is to outsource plumbing services to the NHBRC Eric Molobi buildings with the requisite experience, skills, and competencies.
- 1.1 The successful service provider will be required to enter into a Service Level Agreement (SLA) with NHBRC for a period of two (02) years. Regular performance appraisals to monitor the identified Key Performance Indicators shall form part of the SLA.

2. SCOPE OF WORK

- 2.1 The successful service provider shall focus on the provision of plumbing services, repairs, maintenance, and limited supply of plumbing components as and when required in line with commercial best practice.
- 2.2 The service provider will be expected to:
- 2.2.1 Provide a scheduled and reactive (for specific functions) plumbing service to all areas of the NHBRC in accordance with the negotiated access times to specific areas.
 - 2.2.2 The plumbing services shall include but not limited to, inter alia:
 - 2.2.3 Specialists plumbing services
 - 2.2.4 Repair and service: Sewage pipes, toilets pans, kitchen sinks toilet basins, toilet taps, pressure valves, drainage systems, repair, and installation of geysers and hydroboils.
 - 2.2.5 Clean and treat Water tanks (Twice a year) and as an when required.
 - 2.2.6 Blockage, general plumbing repairs and services
 - 2.2.7 Repair and install pipes inside and outside the building
 - 2.2.8 Service water booster pump on quarterly basis



Council: Ms Noxolo Kiviet (Chairperson) / Prof Mandlakhe Radebe (Deputy Chairperson) / www.nhbrc.org.za
Ms Tamlyn Bouwer (Acting Chief Executive Officer) / Ms Renaire Huntley / Ms Siphindile Memela / Ms Lucia Ngcobo / Ms Mandy Jayakody / Mr Kganki Matabane / Ms Zodwa Matiwane / Mr Khulile Nzo / Ms Nontuthuko Chiluvane / Mr Donavon Goliath / Ms Neo Muhlwa (Company Secretary)

- 2.2.9 Clear any drainage blockage
- 2.2.10 Clean and treat hydroboils quarterly
- 2.2.11 Attend to any plumbing repairs arise at NHBRC Eric Molobi buildings
- 2.2.12 It may be not feasible to include every item on the above scope of work should material/service which is not on the above scope of work be required then the NHBRC will request from the successful bidder a written quotations to supply such services.
- 2.2.13 The service provider shall ensure that routine plumbing, NHBRC processes and all business areas are not adversely affected, by the plumbing services.
- 2.2.14 The service provider shall ensure safe working practices are followed when plumbing repairs and services are done in the building.
- 2.2.15 Appropriate safe signage must be used for warnings of wet plumbing work progress, etc.
- 2.2.16 All equipment and material complies with the relevant SABS specifications and code of practice.
- 2.2.17 Plumbing materials used in a safe and proper manner, in compliance with health and safety regulations.
- 2.2.18 Plumbing materials are selected and used so as not to cause any damage to the building and officials.

3. PLUMBING CERTIFICATE OF COMPLIANCE

- 3.1 The plumbing contractor must ensure that they self-certified their plumbing work to ensure compliance to all regulatory installation requirement by issuing of the Plumbing Certificate of Compliance to the NHBRC.

Prepared & Approved By: Kgosi Mashaba

Date : 06 June 2025

Signature : 